



CharterCARE Home Health Services

Transfer and Discharge:

- The patient and patient representative (if any) have a right to be informed of the Home Health Agency's policies for transfer and discharge. The Home Health Agency may only transfer or discharge from the Home Health Agency if:

<p>The transfer or discharge is necessary for the patient's welfare because the Home Health Agency and the physician who is responsible for the home health plan of care agree that the Home Health Agency can no longer meet the patient's needs based on the patient's acuity. The Home Health Agency must arrange a safe and appropriate transfer to other care entities when the needs of the patient exceed the Home Health Agency's capabilities.</p>	<p>The transfer or discharge is appropriate because the physician who is responsible for the home health plan of care and the home health agency agree that the measurable outcomes and goals set forth in the plan of care have been achieved, and the home health agency and the physician who is responsible for the home health plan of care agree that the patient no longer needs the home health agency's services.</p>
<p>The patient or payer will no longer pay for the services provided by the Home Health Agency.</p>	<p>The patient refuses services or elects to be transferred or discharged.</p>
<p>The home health agency determines, under a policy set by the home health agency for the purpose of addressing discharge for cause that meets the requirements, that the patient's (or other persons in the patient's home) behavior is disruptive, abusive or uncooperative to the extent that delivery of care to the patient or the ability of the Home Health Agency to operate effectively is seriously impaired. The home health agency must do the following before it discharges a patient for cause:</p> <ul style="list-style-type: none"> • Advise the patient, patient representative (if any) of the home health plan of care, and the patient's primary care practitioner or other health care professional who will be responsible for providing care and services to the patient after discharge from the home health agency that a discharge for cause is being considered • Provide the patient and patient representative (if any), with contact information for other agencies or providers who may be able to provide care • Document the problem(s) and efforts made to resolve the problem(s), and enter this documentation into the patient's clinical records • The patient dies • The home health agency ceases to operate 	